## Ericsson–LG Enterprise iPECS 1020i Handset Key Features Guide



## 1020i Button Layout

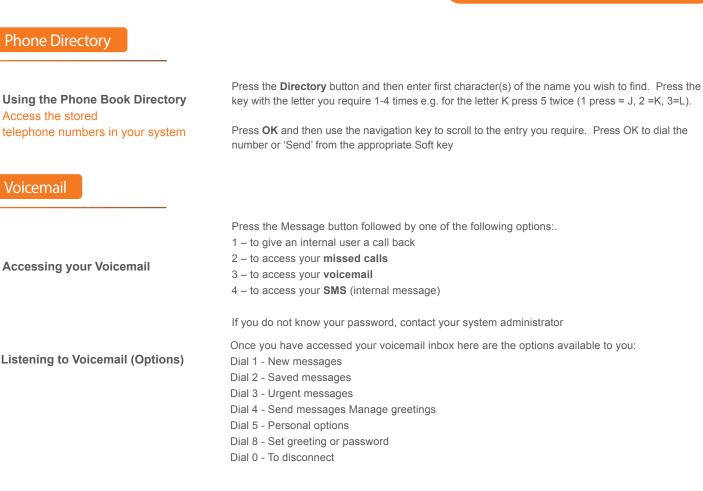


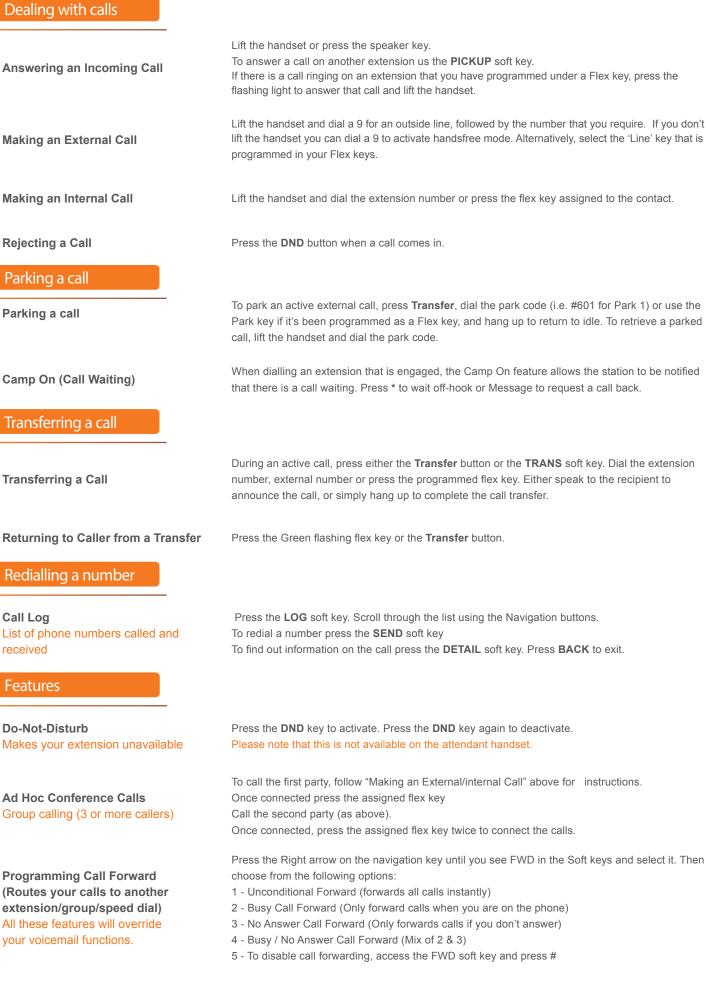
## The 1020i has 12 programmable keys across 3 pages



## Fixed Buttons

- MSG: Accesses message boxes
- Mute: Mute the call so that the caller cannot hear your voice.
- Headset (icon): If a headset is plugged in this button allows you to toggle between the headset and handset.
- **Dir:** Allows you to search the directories using alpha dialling
- **Trans:** Transfer the current active call or access the Program menu while the phone is idle.
- DND (Do-Not-Disturb): Blocks incoming calls. You can also activate Do-Not-Disturb while the phone is ringing - this terminates the call and the caller will get a busy tone.
- Hold: Place a call on hold the caller will receive on-hold music or comfort tones.
- **Menu button:** Access the settings for your phone, such as changing the font and display or changing configuration.
- Volume button: Adjust the Ring, Headset, Handset, and Speaker volume.
- **Speaker button:** Toggle the speakerphone On and Off during a call. The button will automatically illuminate when the phone is in menu mode.
- Flexible buttons: A line or feature can be assigned to these buttons.
- LCD screen: Phone interface for status, dialing directories, and text message information.
- Soft Keys: These buttons are interactive and have a changing function based on the phone's status.





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